Virtual Mapping

iSolve now enables the iSolve application managers to group physical information repositories under virtual containers so the iSolve search results are more flexible and presented as per end user requirements:

➢ Define virtual containers and name them
➢ Merge physical (real) or virtual containers' documents under a virtual container
➢ Remap a physical container under another physical container generating a new path which impact ranking and provide easier end user's navigation
➢ Add terms to the display name of a physical or virtual container. When the search criteria include these words the documents ranking will be boosted as if they were part of the path
➢ Add a ranking factor to every physical or virtual container. Container's ranking can be boosted, decreased or even making the documents in the container invisible

iSolve end users will use only the virtual mapping of the information repositories when browsing through the Browse tab or using the iSolve search results.

Search Query Cleanup

iSolve analyzes the query entered by users and automatically focus on the more important words. iSolve includes dictionaries (for the supported languages) of Stop Words. Example for Stop Words are "a" "and" "for", et al. These words will be eliminated from the query so only the more relevant terms will be used to find documents:

➢ Users can force iSolve to search for a Stop Word by putting it in "" or by adding a + prefix
➢ iSolve Administrators can modify the Stop Words dictionaries supplied by Softlib

Internet Explorer Toolbar

The iSolve search box now appears within the Internet Explorer Web browser for easy integration with all web applications.

Refined Search Controls

iSolve now includes finer control over results scoring (ranking):

➢ Location/path based factoring rules – Boost or decrease container ranking by using globally defined rules (regular expressions)
➢ Expanded boost factors

Enhanced Web Browser Support

iSolve Web UI support for Chrome, Safari and Opera browsers.

Companion Enhancements (Quick-Ref Compatibility)

➢ Improved iSolve error lookup functionality – the lookup window interface has changed to provide improved usability
➢ iSolve automatically search for sub codes when working from IBM Personal Communications